

# Academic Support Services

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## The Lillian Adley Germain '57 Center for Academic Success

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The Germain Center for Academic Success provides quality academic support to all students at Albertus Magnus College and is committed to supporting and fostering diversity, equity, and inclusion. The Germain Center offers peer tutoring support in one-on-one meetings with three different types of tutors: Writing Associates, Content Tutors, and Academic Coaches. All of our tutors use non-directive tutoring strategies.

Writing Associates (WAs) are students who go through an intensive training program to be able to provide peer consultations on writing and research for student writers across all disciplines at any stage of the writing process. WAs help students develop and improve as mature writers and encourage them to view writing as a means of learning and discovering. Integral to the comprehensive writing program at the College, meeting with a WA is a requirement in completing “W” Course Requirements.

Content Tutors are students who have attained mastery of their disciplines, fulfilled department chair requirements to tutor students in the course materials, and received faculty recommendation for the role. Aside from helping with individual assignments, content tutors support students with exam prep and help students develop techniques for success within the discipline. The list of subjects that Content Tutors are available in is an ever growing list based on the needs of students; currently, content tutors are available in the following areas: math, biology, chemistry, anatomy & philosophy, accounting, psychology, psychology statistics, and more.

Peer Academic Coaches are a highly trained group of diverse students who help others identify barriers to their academic success and work with the students to overcome them. Academic Coaches work weekly with students and encourage their growth through assessments and activities. Examples of areas of focus include executive functioning skills, time management, organization, study skills, note taking, and more.

The Germain Center also provides workshops and resources for students throughout the academic year. Questions about making an appointment with a tutor, workshops, or resources can be directed to [Germain-Center@albertus.edu](mailto:Germain-Center@albertus.edu).

Through the Germain Center for Academic Success, Albertus Magnus College provides free access to synchronous online tutoring for nearly all subjects, including writing, math, accounting, biology, chemistry, CIS, nursing and healthcare, microsoft help, and more. Students can log in at any time of the day or night and work with a tutor in real-time for a one-on-one online tutoring session. Sessions through Albertus Online Tutoring 24/7 are saved to students' personal accounts and can be reviewed up to a year after the session has ended. Students may also submit draft papers to an online tutor and receive feedback within 24 hours. Access to Albertus Online Tutoring 24/7 is available to all students through links on their eLearning page and on the MyAlbertus portal.

Questions about Albertus Online Tutoring 24/7 can be directed to [Tutor.com Help Page](#) or the Germain Center staff.